



SAP Strategic Sourcing for Tier 1 Automotive Supplier

SAP/ERP Services

Customer Background

The customer is a leading global supplier of systems and components for the automotive industry. It has a committed excellence in every aspect of their operations, with a focus on quality and lean initiatives, supply chain management and capacity optimization.

Technology

The following technologies was used in this implementation :

- SAP ECC

Benefits

Customer is experiencing dramatic benefits in terms delivery times and reduced TCO realized within a short period of time by partnering with Miracle Software Systems. And certainly, Customer had made a perfect decision on choosing Miracle Software as their preferred Outsourcing Partner. Customer also sees Miracle playing a key role in their increasingly demanding future by continuing to help the company redefine, reduce costs and realize all its business objectives.

Business Challenges

The Company was involved in a number of other strategic initiatives in an effort to strengthen ongoing financial and operational performance it took an initiative to:

- Reduce SAP Development and Deployment costs with actual budget/expense reductions while retaining current Development and Deployment levels and without accepting more risk
- Restructure the SAP Development and Deployment organizations to remain as cost effective as possible
- Utilize the best SAP Development and Deployment resources available in the market, at the lowest price
- Transition SAP Development and Deployment Staffing Resource costs to a more variable model than currently in place at Customer site

The Solution

In December 2011, Miracle Software Systems was selected as their Strategic Sourcing Partner on the Global Scale for the next 3 years. Miracle was positioned very strongly to win this contract by providing highly cost effective and well proven On shore/Offshore On-Demand Model. The first project that went live in April 2012 was the SAP roll out at 4 plants in Europe spread across various geographical regions. Full range of SAP supply chain functionality in the areas of MM,SD,PP, and WM was realized as part of this roll out with Miracle and Customer teams working out of customer develop

ment centers located at Auburn, IN , Hockenheim , Germany and Miracle's Indian GDC. And the next one that followed suit was the JD Edwards to SAP Financials/FSCM migration project in North America which went Live in August 2012. Miracle Team also participated in the Global SAP rollout of their Brazil Localization project in 4 plants and Canada Roll-Out in 4 plants which went live in January 2015. To achieve its Business Objectives and save costs, Customer adopted Miracle Global Delivery Model, a Complete and robust Delivery and Support Model leveraging Miracle's Global Network of resources, Technology, Facilities and best in class processes to efficiently, consistently and rapidly address Customer's unique requirements.